

**RIVERSIDE HOUSING ASSOCIATION –
HALLWOOD PARK KITCHEN REPLACEMENTS 2009/10**



(From left to right): Mr Jonathan Patrick, Clerk of Works; Mr Dave Lindeman, Site Agent for Frank Rogers Ltd; Elaine Parkinson, Housing Officer; Mr Andrew Marsh from consultancy Taylor Hutchinson; and Laura Penn, Tenant Liaison Officer.

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George Moore,
Riverside Housing Association Project Manager

There were smiles all around when the final home being refurbished under the Hallwood Park Kitchen Replacement Programme was completed – a year ahead of schedule.

The property was the last of the 450 homes to have had new kitchens installed by Frank Rogers Ltd. And with the project being completed within budget and with a customer satisfaction rating of 98%, it's no wonder the tenants weren't the only ones smiling.

George Moore, Project Manager for Riverside Housing Association said: "I am thrilled that this work went well, and our customers were delighted with their lovely new kitchens which were installed by Frank Rogers Ltd. It is testament to how working closely with our customers, contractors, and suppliers can benefit everyone involved."

Tenant Ms Nynan of 12 Parkers Court agreed. "The kitchen surveyors and Frank Rogers installers were marvellous, and the completed kitchen looks fantastic," she said.

Kitchen suppliers Rixonway were also involved in the refurbishment, and Alison Pool, Contracts Manager, said: "We are delighted to have been part of this successful project and to be associated with Riverside."

Barry Fallows, Contracts Manager for Frank Rogers, added: "We are all determined to carry on offering value for money to our clients, and continue to provide a customer-focused service."



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